

Procedures and sanctions for non-conformities within Scope C-GMP ISO 221716

In cases where a non-conformity is found during the audit, a deadline has to be fixed together with the company manager (person in charge).

Minor non-conformities shall be reassessed during the next onsite audit.

In case of **major non-conformities** a deadline of 28 working days shall be set. The follow up on these non-conformities is done directly by EcoControl in consultation with the assessing auditor.

All deadlines are being managed by EcoControl. **Failure of meeting any deadline will result in an automatic reminder charged according to EcoControl service fees.** The deadline might be extended for another 28 days max for minor and major non-conformities upon individual assessment of each case.

Major non conformities, which have not been addressed accordingly within the given time frame, may lead to withdrawal or suspension of the certificate.

If all non- conformities have been closed until the deadline, the audited customer shall receive a short notice that all non-conformities have been closed.